



SWAROVSKI
OPTIK

LIMITED LIFETIME WARRANTY

Thank you for purchasing this instrument and welcome to the world of SWAROVSKI OPTIK. Since our founding in 1949, the SWAROVSKI OPTIK community has been committed to providing an ownership experience, which includes our legendary service that is second to none. We sincerely believe that our optics are the best in the world and put them through rigorous tests to ensure that the name you trust is built to the highest standards. But in the unlikely event that you discover a problem in defects in workmanship or materials, we'll gladly examine the instrument. SWAROVSKI OPTIK offers a lifetime warranty on the optical system of our products for products purchased by US and Canadian residents from an authorized SWAROVSKI OPTIK North American dealer. Once examined, if it is determined that the optical system is defective we will repair or replace the instrument or defective part. SWAROVSKI OPTIK warrants all other parts of the instrument for ten years from date of purchase against defects in materials or workmanship, subject to normal use. All electronic components are warranted for two years against defects in materials and workmanship, subject to normal use, from date of purchase. All non-optical products (i.e. accessories, tripods etc.) are warranted for two years from date of purchase. This warranty is void if damage results from unauthorized repairs, accident, alteration, misuse, abuse, neglect, fire, flood or other acts of God. If after the warranty period your instrument needs servicing please call customer service at (800) 426-3089. At SWAROVSKI OPTIK, we are totally committed to our customer, products and service. Once you have had the pleasure of owning and using our products, we are sure they will become your trusted companions for life.

“Any SWAROVSKI OPTIK product that is purchased in North America that is not imported by SWAROVSKI OPTIK North America and not sold to a consumer by an Authorized U.S. or Canadian SWAROVSKI OPTIK North America Dealer has no Authorized Warranty.” In the event of a defect, please call customer assistance at (800) 426-3089 to obtain a Service Order Number (SO), which will be used to identify your warranty request through its completion. When you call, our customer service representative will give you instructions as to where to send or take the product for service. Whenever you send or take your product to us, please enclose your name, shipping address, daytime phone number, a brief description of the problem, and a copy of the receipt from an authorized U.S. or Canadian SWAROVSKI OPTIK North America dealer. Please write the Service Order Number on the enclosure and on the outside of any packaging. We will determine, at our option, whether to repair or replace the instrument. If the instrument is not covered under the warranty, we will contact you with an estimate of the repair price. Any correspondence should be sent to:

SWAROVSKI OPTIK N.A. Ltd. • 2 Slater Road • Cranston, RI 02920 /
warrantyrepair@swarovskioptik.us

Please do not send us your instrument until we have issued a Service Order Number and instructed you to do so. If you are instructed to return the instrument to us, you are responsible for properly packaging your instrument. You are responsible for insuring the package and assume the risk of loss in transit to us, unless we arrange for transport.

This is a limited warranty, and you may have other rights which vary from state to state. The obligation of the warrantor is solely to repair or replace the product. Neither SWAROVSKI OPTIK nor any of its affiliates are liable for any incidental or consequential damage due to such defect.